- 1 wireless costs should determine wireless
- 2 support. I have not seen a demonstration that
- 3 wireless carriers in high-cost areas are, in
- 4 fact, the same areas as high-cost areas for
- 5 the incumbents. In fact, I think that quite
- 6 possibly some of the urban areas are, in fact,
- 7 higher cost areas for wireless carriers than
- 8 rural areas. So, I think we need really need
- 9 to have to a demonstration of where the costs
- 10 are a barrier to achieving comparable services
- 11 at comparable rates. And then that should be
- 12 the basis for support.
- 13 I think we should also not mistake
- 14 the intense competition for revenues and
- 15 minutes for competition between the services.
- 16 There is relatively little competition
- 17 directly between wireless and wireline service
- 18 for access. And, in fact, they are
- 19 complementary to a great extent. In answer to
- 20 the point raised about whether wireless
- 21 carriers take as much out of the funds as they
- 22 put into it, one the benefits wireless
- 23 consumers get is the ability to reach anybody
- 24 on a wireline phone by using their wireless
- 25 service. And that was achieved largely

- 1 through our universal service policies that
- 2 built out the wireline network to reach
- 3 everyone. So, they are benefitting even if
- 4 they are not getting the same number of
- 5 dollars out of the fund as they put in.
- And, finally, I'd make two notes.
- 7 One of them is that to the extent that there
- 8 are allegations that the rural incumbents are
- 9 inefficient, grossly inefficient, to me, that
- 10 undermines any last reason why we should have
- 11 equal support. I mean, presumably, if money
- 12 is being wasted by the incumbents, why does a
- 13 wireless carrier need the same amount of waste
- 14 in order to compete? They simply don't have
- 15 to waste it to begin with.
- 16 And the other point I'd make is that
- 17 there is a sense of competitive sense of
- 18 neutrality that is important and that has
- 19 already come to past. And that is the
- 20 competitive neutrality among wireless carriers
- 21 themselves. We have a rural area in Alaska
- 22 now where there are three wireless ETCs along
- 23 with the wireline ETC. And it seems to me if
- 24 you're going to provide high-cost support to
- one wireless carrier, you pretty much have to

- 1 provide it to all, because they are competing
- 2 directly for the same customers. And that, I
- 3 think, enlarges the fund considerably.
- 4 COMMISSIONER ABERNATHY: Thank you
- 5 very much.
- Now, we'll hear from Dr. Lee Selwyn.
- 7 DR. SELWYN: Thank you,
- 8 Commissioners. Glad to be back on this panel.
- 9 I appreciate the opportunity to speak with you
- 10 on this subject.
- I was reviewing the statutory
- 12 language and the statute that we've been
- 13 talking about. The statutory language, let me
- 14 just read it again: that customers in rural
- 15 high-cost areas shall have access to
- 16 telcommunications and information services
- 17 that are reasonably comparable to those
- 18 services provided in urban areas.
- 19 That to me implies that the policy
- 20 that the Commission has been pursuing for
- 21 30-some-odd-years now of encouraging the
- 22 development of competition, the policy that
- 23 was adopted by Congress in the '96 Act, in
- 24 looking to competition to support the
- 25 telcommunications demands of this country,

- 1 cannot be distinguished between non-rural and
- 2 rural areas. If you develop and maintain a
- 3 support system that in some manner limits the
- 4 opportunities for consumers to benefit from
- 5 competition in rural areas, then the statutory
- 6 mandate is not being fulfilled.
- 7 Now, that said, let me speak about a
- 8 couple of the specifics that are being
- 9 discussed. First of all, let's talk for a
- 10 minute about the equal support rule. My
- 11 belief is that the equal support rule is
- 12 absolutely essential to assure that consumers
- 13 are confronted with efficient choices between
- 14 and among various providers and various
- 15 technologies.
- Now, I actually find myself in
- 17 agreement up to a point, which perhaps is
- 18 unusual, with Dr. Lehman, as to the idea of
- 19 carrying inefficiencies over from rural ILECs
- 20 into CETCs. And the solution to that is to
- 21 use as the basis for support the cost level of
- 22 the most efficient provider. So, if the CETC
- 23 is able to do it cheaper than the rural
- 24 carrier -- or the rural ILEC than it is the
- 25 CETC's cost and not the rural ILEC's costs

- 1 that provide the basis for funding. So, we
- 2 eliminate your concern about inefficiency and
- 3 we eliminate my concern about a lack of
- 4 competitive neutrality.
- 5 CETCs are carriers-of-last-resort.
- 6 There is no proposal out there that suggests
- 7 that any competitor that happens to wander
- 8 into a particular rural community is
- 9 immediately entitled to high-cost support.
- 10 Carriers have to comply with the requirements
- 11 of certification as ETCs, which includes a
- 12 commitment to serve their communities
- 13 ubiquitously. If multiple CETCs and multiple
- 14 wireless carriers are certified as ETCs, that
- 15 doesn't necessarily expand the size of the
- 16 fund since the funding would be based upon the
- 17 number of lines provided by each carrier. So,
- 18 if three carriers divide up the wireless
- 19 segment of the market, then the total draw
- 20 would be essentially the same.
- 21 If you provide differential support
- 22 based upon each carrier's costs or each
- 23 technology's cost, you distort consumer
- 24 choice, you distort investment choice. You
- 25 discourage entry by lower cost -- inherently

- 1 lower cost providers who are being forced to
- 2 compete with subsidized higher-cost companies.
- 3 That denies those customers in those
- 4 communities access to competitive service.
- 5 Finally, on the issue of whether or
- 6 not wireless and wireline are the same, first
- 7 of all, the Commission, I think, needs to be
- 8 consistent. If intermodal competition is to
- 9 be viewed by the Commission as a general
- 10 matter, as demonstrating the presence of
- 11 competition in a market -- and certainly this
- 12 has been raised in other areas in section 271
- 13 cases and the triennial review among other
- 14 places, in broadband proceedings -- then you
- 15 can't simply decide that oh, gee, in rural
- 16 areas it's a different story.
- Now, are they perfect substitutes?
- 18 Absolutely not. No question about it. But
- 19 they are economic substitutes and there is a
- 20 price at which a consumer -- a price
- 21 differential at which a consumer may be
- 22 indifferent as between one or the other. If a
- 23 price of a wireline service is \$100 a month
- 24 and then the price of a wireless service is
- 25 \$20 a month or \$30 month, then there will be

- 1 consumers who while preferring wireline
- 2 service might decide at that point that the
- 3 preference isn't worth the price difference.
- 4 And that's exactly the kind choices we want
- 5 consumers -- we want to encourage consumers to
- 6 make. If we distort those choices by
- 7 subsidizing wireline service to the tune
- 8 of the difference between 100 and 30, that choice is
- 9 eliminated.
- No one is saying they are the same
- 11 service, but they are at a certain level
- 12 economic substitutes. And if intermodal
- 13 competition is going to be a focus of
- 14 Commission policy, you can't change the rules,
- 15 as it were, in rural areas. It seems to me
- 16 that rural, in order to establish a level
- 17 playing field, to encourage efficiency, to
- 18 eliminate the various perverse incentives in
- 19 the present system that looking to provide an
- 20 equal level of support for carriers based upon
- 21 the most efficient carrier's costs is a
- 22 reasonable policy approach. Thank you.
- 23 COMMISSIONER ABERNATHY: Thank you
- 24 very much, Dr. Selwyn.
- And now we'll move to the Q and A, we

- 1 will start with Commissioner Martin.
- 2 COMMISSIONER MARTIN: Mr. Johnson, I
- 3 heard you state a -- I think I heard you state
- 4 a fact that I wanted to follow up on. You
- 5 said that 80 percent of the growth in the
- 6 high-cost fund was not a result of CTEC
- 7 growth. Is that -- could you --
- 8 MR. JOHNSON: That's correct. If you
- 9 remember when we re-balanced rates, moved
- 10 things from implicit cost to explicit cost,
- 11 there was a dramatic increase in the high-cost
- 12 fund. Since that was completed, however,
- 13 something like 83 percent of the growth has
- 14 been from CETCs. The fact is that for the
- 15 last, I think, two years the total growth in
- 16 the high-cost fund from incumbents is
- 17 something like 3.1 percent.
- 18 COMMISSIONER MARTIN: And no one on
- 19 the panel disagrees with that?
- 20 MR. JOHNSON: That's based USAC's
- 21 numbers.
- MR. COLE: I agree. The numbers that
- 23 I used were 22 million and 110. And that is
- 24 from 2003 to 2005 the projection by USAC. And
- 25 some of the numbers have been used in the

- 1 earlier time period. But if look at the
- 2 growth between 2003 and 2005 projected, using
- 3 USAC numbers, you look at the high-cost loop
- 4 fund, it is basically the same percentage. 83
- 5 percent is the increase driven by CETCs.
- 6 MR. BERGS: I have to plead partial
- 7 ignorance and then a little disagreement.
- 8 I've got to admit, I don't know if we look at
- 9 only the last two years. But if we looked at
- 10 2000 and 2003, 87 percent of the growth in the
- 11 fund was attributable to ILECs.
- 12 MR. JOHNSON: That's correct. As I
- 13 said, that was the period of time when we
- 14 re-balanced rates and moved things
- 15 specifically into the ICLS rates.
- 16 COMMISSIONER MARTIN: And then my
- 17 next question was for Dr. Selwyn. I agree
- 18 with you that the Commission ultimately has to
- 19 be consistent in its approach on intermodal
- 20 competition. I mean, that's an important
- 21 point as we're trying to figure out how we're
- 22 approaching this. And you're right, that has
- 23 been raised in a series of proceeding
- 24 including the TRO.
- 25 But it has also been raised in some

- 1 of the mergers that we've had in front us
- 2 recently. And in that context, I think we've
- 3 actually been more skeptical in our
- 4 conclusions about the current substitutability
- 5 of wireless per wireline service. So, does
- 6 that have an impact in your comments today?
- 7 DR. SELWYN: In fairness I, myself,
- 8 have been skeptical about the
- 9 substitutability. So that nobody goes -- and
- 10 I'm sure there will be people here who would
- 11 go and try to dig out my prior testimony and
- 12 say, see, he's being inconsistent. As I said,
- 13 they are not perfect substitutes. But at a
- 14 certain point they are economic substitutes.
- 15 I think that in particular in rural
- 16 areas where we are confronting unusually --
- 17 what are alleged, at least, to be unusually
- 18 high costs for wireline services, wireless may
- 19 be a more viable technical economic substitute
- 20 than in other areas. And we certainly want to
- 21 encourage the exploitation of that technology
- 22 if, in fact, that is true.
- 23 And then the last thing we should be
- 24 doing is distorting that or discouraging
- 25 investment. So, I absolutely agree that we

- 1 are -- I don't believe they are perfect
- 2 substitutes. I don't believe the market
- 3 has -- in the mainstream market, despite
- 4 attempts by certain incumbent LECs to portray
- 5 it otherwise, I don't think the mainstream
- 6 market has made that demonstration. But in
- 7 particular in rural areas, the potential
- 8 for -- as an alternative, as a lower cost
- 9 alternative is real and certainly should not
- 10 be distorted. And that's all I'm saying.
- 11 COMMISSIONER MARTIN: Thank you.
- 12 COMMISSIONER ABERNATHY: Commissioner
- 13 Dunleavy.
- 14 COMMISSIONER DUNLEAVY: Thank you,
- 15 Madam Chair.
- Ms. Parrish, if we base the CETCs
- 17 support on its own costs, are we assuming or
- 18 just hoping those costs are lower than the
- 19 ILEC's costs?
- 20 MS. PARRISH: Well, our proposal to
- 21 base is its on own costs up to the amount of
- 22 the ILEC costs. So, it would -- the support
- 23 would also always be lower than or equal to
- 24 that of the ILEC. I don't think you can
- 25 assume that it's always going to be higher or

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- 1 lower. It's that it's going to depend on the
- 2 area; it's going to depend upon the density
- 3 and the build-out. It's that they have some
- 4 of the same density issues that the wireline
- 5 carriers do.
- And, in fact, if you -- the other
- 7 concern I have is that some of the suggestions
- 8 that have been made that we base it on the
- 9 model of the lower of the costs, whether it's
- 10 wireline or wireless, is that I think that
- 11 again goes to the issue of build-out and
- 12 assuring that the build-out built in the model
- 13 is sufficient to actually serve the entire
- 14 service area. Because if you use the actual
- 15 construction that's out there now, you might
- 16 not actually be supporting enough coverage
- 17 based on some of the wireline model
- 18 descriptions.
- 19 COMMISSIONER DUNLEAVY: And one
- 20 little follow-up. When you're talking about
- 21 support of customer lines, you're talking
- 22 about the primary line or all lines?
- MS. PARRISH: Either way. I think --
- 24 because the model's generally built to a
- 25 household, and the addition of one line or two

- 1 lines in terms of the cost models doesn't make
- 2 very much difference. Now, what we're seeing
- 3 in terms of the current system where you
- 4 have -- it's based strictly on the number of
- 5 lines and the ported amount from the incumbent
- 6 is you're seeing three and four lines in a
- 7 household being supported, and that clearly
- 8 doesn't have the cost basis because you don't
- 9 have four times the cost to serve a household
- 10 as you do for serving one. I mean, the math
- 11 doesn't work. You don't multiply by four for
- 12 every line into that same household.
- 13 COMMISSIONER DUNLEAVY: That being
- 14 the case, how do we reconcile that? Do we
- 15 need Mr. Johnson's workshops and teach people
- 16 how to do that?
- MR. JOHNSON: Well, I think you do.
- 18 I think if you're going to take public money
- 19 and if you have an obligation to provide a
- 20 level of service that says that it's good
- 21 public policy -- that you get public money to
- 22 do that, then I think we have to develop a
- 23 methodology for insisting that people justify
- 24 what they're doing with the public money. If
- 25 that means we have to develop workshops as a

- 1 way of doing it, put the safe harbor plan in
- 2 place that we recommended, first to allow that
- 3 to happen so we can kind of stop this thing
- 4 from growing any larger right now, yes. This
- 5 is not easy, but it's doable. And it's a lot
- 6 easier than a lot of things I have to deal
- 7 with every day.
- 8 COMMISSIONER DUNLEAVY: Go ahead, Mr.
- 9 Bergs.
- 10 MR, BERGS: I would just add that
- 11 some of the proposals that you've heard today
- 12 are that we ultimately move the support to an
- 13 individual. In that environment that problem
- 14 is solved, especially when the lowest cost
- 15 provider sets the basis for the per customer
- 16 support. At that point, you aren't concerned
- 17 about overfunding either of the two carriers
- 18 that's available.
- 19 And I'd just add -- and this kind of
- 20 ties into this question as well as one of your
- 21 earlier ones -- that even assuming that the
- 22 growth in the fund has been of a result of the
- 23 competitive ETCs in the last year, to distort
- 24 that number, ultimately -- again, a customer
- 25 is only going to have so many connections.

- 1 We're not going to end up in an environment
- 2 where there is an unlimited number connections
- 3 for every person in those high-cost areas.
- 4 So, there's an inherit cap with the current
- 5 mechanism if we base it on per lines. By
- 6 allowing that, the only way to fund growth is
- 7 in that environment. Once we have established
- 8 a competitive environment and are funding the
- 9 most efficient provider, is it more people
- 10 move to those rural areas? I think most of us
- 11 would agree that might be a good thing.
- 12 COMMISSIONER DUNLEAVY: Does anyone
- 13 have a specific idea of how we verify that?
- MS. PARRISH: Well, I mean, I can't
- 15 lay out the details for you, but I think that
- 16 one of our ideas is you have to look at
- 17 affordability and comparability. And
- 18 comparability, we've started looking at on a
- 19 state level where you might have a \$40
- 20 cellular phone bill that includes lots of
- 21 bells and whistles. And to try and get it
- 22 down to the comparable price of plain, old
- 23 dial tone, you, you know, take \$3 off for call
- 24 waiting and \$5 off for voice mail and so
- 25 forth. And then you can start doing an apples

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- 1 to apples comparison of at least what the
- 2 prices of those services are. And I think
- 3 that you have to assume that there's some
- 4 relationship between price and cost.
- 5 COMMISSIONER ABERNATHY: With regard
- 6 to the growth of the fund being related to the
- 7 CETCs, of course, it is because they didn't
- 8 exist before. So, that's no great surprise.
- 9 It doesn't really concern me, because they
- 10 didn't exist before and so it would make sense
- 11 that as we decided to embrace competition for
- 12 rural America that in fact that would drive up
- 13 the size of the fund.
- 14 The real question for me is, are we
- 15 directing the funds in the right way at the
- 16 right amounts? And as Ms. Parrish said
- 17 earlier, I think instead of focusing on
- 18 carriers with high costs, I think our focus
- 19 should be on consumers in high-cost areas.
- 20 And in some respects I think we would want to
- 21 embrace lower cost technology, not embrace
- 22 higher cost technology.
- 23 And so, that leads to me see if
- 24 anyone wants to comment on one of the
- 25 proposals that's been out there, which is you

- 1 basically seek out a bid to serve that area
- 2 and the one with the lowest cost bid -- this
- 3 is what a number of developing countries are
- 4 doing -- the one that comes in and says, I
- 5 will serve this for the least amount of the
- 6 subsidy, that's then what any provider gets
- 7 who serves that area.
- 8 I've heard concerns about that, that,
- 9 well, what about the folks who entered under
- 10 the old regime and they're there and they've
- 11 got embedded costs. But I'd like to hear some
- 12 debate around that proposal.
- DR. LEHMAN: I'm not sure what people
- 14 would be choosing between. I mean, what kind
- of service are they going to get? They like
- 16 their cell phone. They use it a lot of the
- 17 time. They can't use it in their rural
- 18 residence because the service doesn't reach
- 19 there. So, when you face them with this
- 20 choice and take the lowest bid, how are you
- 21 going to educate them as to exactly what it is
- 22 that they're getting for that choice?
- 23 COMMISSIONER ABERNATHY: Well, you
- 24 have to have certain criteria that any vendor
- 25 would have to meet. And we'd certainly

- 1 addressed that, I think, at the FCC and in the
- 2 Joint Board when we said, if you want to be an
- 3 ETC, you have to have carrier-of-last-resort,
- 4 you'd have to have certain obligations. So, I
- 5 think you -- you'd have certain criteria that
- 6 would have to be met.
- 7 So, let's assume for a minute that
- 8 the technology -- let's say it's not wireless,
- 9 it's some other technology. Assume that it
- 10 could do that. Is this overall approach
- 11 reasonable?
- DR. LEHMAN: The house I used to live
- in in a rural area, you could not have gotten
- 14 a bid from other than the existing wireline
- 15 provider if you required that they provide
- 16 service to my home. Now, that's not the way
- 17 the current rules read. If you're going to
- 18 write rules that say you must be able to
- 19 provide this level of quality of service to
- 20 where the person's residence is and it must
- 21 work X percent of the --
- 22 COMMISSIONER ABERNATHY: ILECs today
- 23 only have to serve based upon reasonable
- 24 request. Even the incumbents don't have to
- 25 serve anyone. So, you'd have the same test

- 1 for the new provider.
- 2 Gene, do you want to talk about this
- 3 or Scott?
- 4 MR. JOHNSON: Well, I'm just thinking
- 5 about we have to be careful that we don't
- 6 dismantle this marvelous telephone system we
- 7 have in this country to do that. So, I'm a
- 8 potential competitor and I come in say, you
- 9 know, put out the bid in the area that you
- 10 live in, your study area, I guess, that I'm
- 11 going to bid to do this. And so now, maybe I
- 12 already have a network in place; maybe I
- 13 don't. But to be sure, the network probably
- 14 is not as good as the existing network that's
- 15 there. If that was true, we'd be losing
- 16 customers right and left to wireless carriers
- 17 that we're not. And I think that's probably
- 18 true in general in rural communities. It's
- 19 not like in urban communities where you're
- 20 losing customers to wireless carriers. It's a
- 21 secondary service not replacing the primary
- 22 service.
- So, the concern I would have is as
- 24 they build this out, when do you cut the -- I
- 25 have a lot of concerns, obviously -- but when

- 1 do you cut the funding out to me? I've got
- 2 embedded costs. I've got this compact I've
- 3 entered into with regulators that's 100 years
- 4 or more old, certainly goes back into the
- 5 '30s. And all of a sudden you're going to
- 6 pull this compact out and say, we're just
- 7 going to leave you stranded. Well, what
- 8 happens to my stranded investment when you do
- 9 that in these variable areas?
- 10 And at the end of the day, more
- 11 importantly, what happens to the rural
- 12 customers when the company that won the bid
- 13 doesn't perform? You see construction
- 14 projects every day that are taken over my by a
- 15 bonding company at great delay and cost many
- 16 times to the owner because the low cost bidder
- 17 just was not able to perform.
- MR. BERGS: Actually, I agree with a
- 19 portion of what Mr. Johnson said. I think
- 20 that in a bid proposal what the Commission
- 21 would in essence be doing is picking a point
- 22 in time and identifying the most efficient
- 23 carrier at that point in time. Maybe most
- 24 efficient isn't even the right
- 25 characterization. The provider who will

- 1 generate the most value to the customer at
- 2 that point in time.
- 3 And today, I believe in a lot of our
- 4 areas, we are that carrier. It may be a
- 5 slightly biased opinion, I admit. But I do
- 6 expect that at some point in time another
- 7 technology, either provided by us or another
- 8 carrier is going displace CMRS technology as
- 9 the most efficient. I'm afraid the bid
- 10 proposal would limit the ability of new
- 11 technologies to be easily entered into those
- 12 high-cost areas.
- 13 However, if competition under the
- 14 current mechanism is in place and portability
- 15 is in place, customers will choose the most
- 16 high-value service available in that market,
- 17 thereby alleviating the need for the bid
- 18 proposal. It will target support to the most
- 19 high-value provider.
- 20 COMMISSIONER ABERNATHY: Okay. And
- 21 then one quick follow-up is if -- let's assume
- 22 for a second this approach can't work because
- 23 of the distortions and you've got the
- 24 incumbents with other prices and we said, all
- 25 right, we're not going to try this bid

- 1 proposal. We're going to continue to have
- 2 ETCs, but we're going to ask them to somehow
- 3 justify their support through some kind of
- 4 proceeding. If we came up with a new way of
- 5 justifying support, wouldn't it make sense
- 6 then to apply it to all the carriers who are
- 7 serving that area if you came up with a better
- 8 way? That was our first panel. It was really
- 9 how you figure out the amount of support. It
- 10 sounds to me like it might be whatever
- 11 methodology you come up with, you would apply
- 12 it to both the new guys coming in as well as
- 13 the incumbents. Does that make sense?
- 14 MR. JOHNSON: I think that's what we
- 15 said in our filing is that we think
- 16 essentially what is good for the goose is good
- 17 for the gander. We believe the right way to
- 18 do that right now is based on embedded costs,
- 19 so we would suggest that the CETCs submit
- 20 appropriate kinds cost models or cost studies
- 21 of some kind, perhaps if there are average schedule
- 22 type costs that could be developed in order to
- 23 do that. We absolutely agree with that.
- 24 MR. COLE: I guess one of the things
- 25 Mr. Bergs talked about, I think you mentioned

- 1 also in the start of yours as far as not
- 2 focusing on the company, focus on the people
- 3 involved. And it may be a given, but just a
- 4 moment to visit. I think it is important. I
- 5 understand the purpose of the universal
- 6 service fund is -- what it was meant to do
- 7 versus what we may be doing now.
- 8 And I just happened to think while I
- 9 was sitting in the back a while ago. I went
- 10 to my parents' this weekend with my
- 11 seven-year-old, just to take her there. And
- 12 they live in a very rural area, much of what
- 13 we're talking about. It's actually a
- 14 CenturyTel area. I believe it does receive
- 15 USF support. I went there and it's easier to
- 16 visit my parents, and they live across the
- 17 street from my grandparents, and my sister
- 18 lives next door. And they live in several
- 19 little houses right at the top of the hill.
- 20 And they're probably the only houses within a
- 21 mile of there. And you go past there about 50
- 22 feet and the road stops and you have dirt.
- 23 And then there's about one house per mile
- 24 after that.
- 25 But I think we talked about what has

- 1 changed since then. I remember when I was a
- 2 seven-year-old and went up there and my
- 3 grandparents were across the street. That was
- 4 my first introduction to phone service. And I
- 5 learned real quickly when the phone rang, and
- 6 their house was no bigger than this area up
- 7 here, that there was two different rings.
- 8 When one of them rang, it was your
- 9 grandparents and you answered the phone and
- 10 said, hello. And when it was the other ring,
- 11 it was her mother-in-law, my
- 12 great-grandparents across the street. And
- 13 when it rang, you just picked up real quietly
- 14 and didn't say anything and handed it to your
- 15 grandmother. That was my introduction to
- 16 telephone service and party lines and what it
- 17 is.
- 18 And then I go there this weekend and,
- 19 you know, we've long ago done away with party
- 20 lines. We have single party, all digital
- 21 service in that area. My father has his
- 22 Internet hooked up to our telco service and
- 23 has that. I look at the things that universal
- 24 service means for that community. They now
- 25 have one-party service. They really couldn't

- 1 have had that without that. They now have
- 9-1-1. The biggest challenge with 9-1-1 was
- 3 not the technology, but it was coming up the a
- 4 name for all the roads. So, we did that.
- 5 And then we had an ice storm there five
- 6 years ago. We were able to stay in touch,
- 7 but they were out of electricity for five
- 8 years (sic). So, those are the kinds of
- 9 things I want to talk about when you think
- 10 about universal service.
- 11 At the same time, my father has a bag
- 12 phone, a wireless phone that he's had for ten
- 13 years. It's the same bag phone and I know I
- 14 should have bought him one by now, but he's
- 15 stuck on that bag phone. And so, he's had
- 16 that same service for ten years. He can't
- 17 really use it at home. He has to use it in
- 18 the car between the old saw mill after the
- 19 turn. He goes there and he can pick up
- 20 service and between Monroe. But he could not
- 21 use that as a substitute for his home.
- 22 However -- and that's where the
- 23 struggle is because, again, assuming that
- 24 there is a wireless ETC there, I'm not sure
- 25 that it's not going to have the